

MEDICAL ERRORS POST TEST

1. According to the Institute of Medicine report, which of the following reflect the number of people who die each year in hospitals from medical errors?
 - a. About the same number as die of AIDS.
 - b. The number approaches 100,000.
 - c. Enough to be categorized as the fifth leading cause of death in our country.
 - d. Less than die from vehicle accidents.

2. The primary reason that medical errors must be prevented is because medical errors
 - a. are costly
 - b. jeopardize patient safety
 - c. lead to bad publicity
 - d. waste valuable healthcare provider time

3. Most medical errors are in fact preventable.
 - a. True
 - b. False

4. Factors that impact the occurrence of medical errors include:
 - a. Flaws in the way the system is organized.
 - b. Limited human resources of time, energy and manpower.
 - c. Poor communication
 - d. All of the above.

5. Florida licensed health care practitioners (as per FS395.0197) must report adverse incidents that result in death, loss of function, or serious injury:
 - a. Within three business days
 - b. Within one business day
 - c. Immediately
 - d. Upon the death of a patient

6. Medical errors include:
 - a. Errors in diagnosis
 - b. Errors in treatment
 - c. Errors in giving medication
 - d. All of the above.

7. An unintended act, of commission or omission, adverse events, near misses and hazardous conditions that result in an unintended or negative outcome are all inside the confines of the definition of:
 - a. Sentinel events
 - b. Adverse events
 - c. Medical Errors
 - d. Root causes

8. Which populations are at greater risk for behavioral health care service delivery errors?
 - a. Patients with psychiatric illness
 - b. Elderly patients
 - c. Patients with coexisting conditions
 - d. All of the above

9. JCAHO requires a root cause analysis and corrective plan for every:
 - a. patient slip and fall
 - b. chart with incorrect date of birth for patient

- c. postponed scheduled surgery
- d. unanticipated loss of function

10. A root cause analysis is considered valid by JCAHO when:
- a. all personnel are involved in the analysis
 - b. absent and ineffective barriers are identified
 - c. the team videotapes the meeting
 - d. all risk points are identified
11. Which of these questions is most relevant to determining the root cause:
- a. Who did it?
 - b. When did they do it?
 - c. Why did it happen?
 - d. When did it happen?
12. The public is very concerned about the medical errors issue. How can you empower your clients to protect their own safety?
- a. Teach them to ask questions and to feel good about asking.
 - b. Teach them to discuss their medications with all of their healthcare providers.
 - c. Teach them to speak up when something seems amiss.
 - d. All of the above.
13. Elder abuse recognition and reporting is so critical because:
- a. Our population of elders is increasing steadily.
 - b. Elders typically abuse each other elders in nursing homes.
 - c. Older Americans tolerate and accept elder abuse.
 - d. The fastest growing populations include those from 50 to 60 years of age.
14. Select the correct example of abuse.
- a. Psychological abuse: failing to provide walking devices.
 - b. Physical abuse: pushing, hitting or pinching.
 - c. Financial abuse: not applying for Meals on Wheels.
 - d. Psychological neglect: failing to provide nutritious meals.
15. Estimates suggest that the number of women physically abused each year in America is:
- a. Between 1 and 3 million
 - b. Between 2 and 4 million.
 - c. Between 6 and 7 million.
 - d. Between 8 and 10 million.
16. In order to provide effective treatment with a victim of domestic violence, the mental health professional should:
- a. Interview the potential perpetrator and the victim together.
 - b. Obtain an injunction against the batterer.
 - c. Utilize safety plans and community resources with the victim.
 - d. Make decisions for the victim.

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Continuing Education Home Study Evaluation Form

Title of Program: Prevention of Medical Errors

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CE Credit Hours: 2 **Program Recertification:** February 2004

Using the scale indicated below, please place the appropriate number after each statement to indicate the degree to which you agree or disagree to the statement.

1	2	3	4	5
		Strongly Disagree		Strongly Agree

Content/Format/Learning

- 1. The program description was accurate _____
- 2. I acquired new knowledge or skills _____
- 3. The amount of material presented was appropriate to the allotted credit _____
- 4. The course content matched the stated learning objectives _____
- 5. Materials current and useful _____

Instruction

- 6. The materials were understandable _____
- 7. The material was well organized _____
- 8. The concepts were clearly explained _____
- 9. The teaching style was appropriate for the content _____

Overall Rating

- 10. I expect this experience will be useful in my professional activities _____
- 11. The experience was enjoyable _____
- 12. I would recommend this program to a colleague/associate _____

Logistics

- 13. This format is conducive to learning _____
- 14. Registration was smooth and efficient _____
- 15. Staff were responsive and helpful _____

Additional Comments and Suggestions for Future Programs:

Your Professional Identification, Licence #, and Degree: _____

Name _____ (Optional:)E-Mail Address _____
